



GOOD
HOLDINGS

SUSTAINABILITY REPORT 2022

Draw The Future

The Good Holdings Group’s Vision for the Future of Society

At the Good Holdings Group,
our ongoing efforts to address the societal challenges of the times have contributed to our evolution as a company.

At all times, we are keeping an eye on society and considering its future as we work
with honesty and sincerity in the face of societal issues that need to be addressed.
Throughout this process, we continue to evolve.

This is the trajectory of our business since its founding in 1953.
The next step for us is to envision and build our own future in order to improve life for our children and the society
in which they live while addressing the societal issues we have identified.

We can do many things to benefit the future of humanity and the planet.
We will continue to run our environmental business to create new value and contribute to a better future for all people
as well as the global environment.

Our Corporate Commitment

Every day, we do our best by seizing opportunities,

responding to needs, and exceeding expectations.
Little by little, we are innovative in whatever work
we take on, no matter where we may be.

Whether taking our first step or our last along our
journey, we believe we are achieving progress for
individuals, for the region, and for society at large
by moving a little earlier and a travelling a little farther.

With our own unique perspective, we are seizing
opportunities by devising solutions to problems
only we can see.
What’s more, we are responding to needs in a
manner that is ours alone, and we continue to
exceed expectations with a sense of immediacy.



Editorial Policies
We publish our annual Sustainability Report in order to provide our customers, local residents, employees, their families, and all other stakeholders with a better understanding of the objectives of the Good Holdings Group, our focus on sustainable growth, and our efforts to enhance our corporate value.
In fiscal 2021, we launched our long-term vision project led primarily by young leaders. The entire group has begun to take steps to create a future in the image of their vision. We are implementing this initiative under the theme of “Drawing the Future.”

Scope of this Report
Good Holdings Corporation, REVACS Corporation, Relief Corporation, Daikyo Clean Corporation, Daieieisei Corporation, and Daikyo Corporation (The Japanese-language edition of this report is also available on the respective websites of each company; the English-language edition is available only on the respective websites of each company.) The report spans fiscal year 2021 (April 1, 2021 to March 31, 2022).
*Please note that this report contains information on some activities that extended into fiscal 2022.

Publication Date
The publication date is September 2022. (The next scheduled publication date is September 2023.)

Subject Matter
This report encompasses the environmental, societal, and economic aspects of the business operations of the Good Holdings Group.

Reference Guidelines
This report adheres to ISO 26000, the international standard for Guidance on Social Responsibility; GRI Sustainability Reporting Guidelines Version 4.0; and the Environmental Reporting Guidelines published by Japan’s Ministry of the Environment.

The report addresses the seven core subjects of ISO 26000, the international standard for Guidance on Social Responsibility under the respective section headings of Corporate governance (organizational governance and fair operating practice); Environmental Initiatives (environment); Together with our Employees (human rights and labor practices); and Together with the Community (consumer issues, participation in community and development of community)

CONTENTS

01-02	The Good Holdings Group's Vision for the Future of Society
03-04	TOP MESSAGE
05-06	Outline of Good Holdings Group./History
07	Financial information & Non-financial information
08	Highlights for 2021

[Business introduction]

09-12	REVACS Corporation
13-14	Relief Corporation
15-16	Daikyo Clean Corporation
17-18	Daieieisei Corporation./Daikyo Corporation

[ESG initiatives]

20-21	Corporate Governance
—	Environmental Initiatives
—	With Employees
22-25	With the Community



TOP MESSAGE

Strengthening our ability to provide solutions for the issues we face

Since our company was founded, we have developed our business by facing the societal issues of each era with resolve. We began with Waste Collection Business intended to address the problem of excessive waste during Japan's period of high economic growth, and in the 1970s we launched our Industrial Waste Treatment Business to provide appropriate disposal of industrial waste. More recently, we are developing businesses that solve social problems through a holding structure consisting of five operating companies: the Okatazuke Business and the Reuse Business, which are aimed at solving the problems of an aging society; the Grease Trap Cleaning Business, which contributes to global environmental conservation through restaurant hygiene; and the Food Recycling Business, which aims to solve the recent problem of food loss.

Looking to the recent COVID-19 pandemic, we feel that G career, a temporary staffing business specializing in the environmental sector launched by Daikyo Corporation in 2017 to address the shortage of human resources in the industry, has become a source of personnel from industries affected by the pandemic and thus has been able to contribute to society in the sense of providing a stable source of employment for people who have lost their jobs.

During this year, a biogas power plant designed to convert waste into energy will be completed and tested. Converting waste generated in the region into energy for local consumption is demonstrating the rationale for a resource-circulating society. For our Group, which has always taken on the challenge of resource circulation, it is refreshing to see the emergence of the renewable energy business as a new field.

The health of the environment has become an increasingly important societal issue. As a company closely focused on the health of the environment, we remain committed to expanding our existing businesses and providing solutions to society and customers for a variety of issues related to the environment.

Under our management philosophy of *Goho-Yoshi* (beneficial to all five parties), we will continue to address the issues faced by our customers and all of society. This is the core of our environmental business.

Driving global initiatives through our innovative ideas

In 2016, our company shifted to a holding company structure. At that time, we added “workers” and “future generations” to our three existing contributors — the company, our customers, and our society — to update our previous management philosophy and create the concept of *Goho-Yoshi* (beneficial to all five parties). This concept is somewhat similar to that of the UN's sustainable development goals, or SDGs.

At the same time, we regard our environmental businesses under the abbreviation CSV, which stands for Creating Shared Value (creating social and economic value by addressing societal issues). We have also published a Corporate Social Responsibility (CSR) report grounded in a commitment to “fulfilling our responsibilities and providing value to society.”

The SDGs were adopted at the United Nations Summit in 2015. After two years of discussion, we published our first Sustainability Report in fiscal 2017. This publication discloses our initiatives intended to contribute to the emergence of a sustainable society and pass on its benefits to our stakeholders.

For us, the SDGs represent the nature of our business itself, which is to “address societal issues through our environmental businesses.” They represent a concept that is closely aligned with our management philosophy. In that sense, the SDGs are the foundation of our business, and we recognize that our innovative ideas have begun to be recognized as representative of this global initiative.

The SDGs are achieved not in isolation, but through partnerships with customers, with communities, with NPOs, and with our employees. We hope to continue to build ever stronger partnerships with our stakeholders as we work together to achieve our goals.

Contributing to future generations by highlighting the management philosophy of *Goho-Yoshi*

During this fiscal year, we formulated our Long-term Vision Project as a plan envisioning goals for 2050. This project is being driven by employees in their 30s and 40s who will either be carrying the baton in 2050 or are about to pass it on to the next generation. This has presented an excellent opportunity for young employees to envision the sustainable businesses of 2050 and to imagine the work they will take on in the future.

Since our founding, we have continued to grow with the mission of addressing societal issues, but now is the time when young leaders look to the future in order to bring their ideals to fruition. In the special feature appearing on page 11, some of our young leaders engage in a roundtable discussion and talk openly about the future they envision. We hope you will take the opportunity to join these young leaders and imagine the future in 2050.

President & Representative Director
Good Holdings Corporation

K. Akazawa

Outline of Good Holdings Group

Contributing to a better future by identifying and addressing societal issues

Throughout our history, we have constantly evolved by maintaining a policy of facing the societal issues of the era and focusing on devising solutions.

Our business was launched in 1960 to collect household and commercial waste, but in 1970 we transitioned to become an industrial waste treatment business. At the same time, we began addressing then-current societal problems, including the emergence of an aging society and food waste, and we sought to commercialize these issues. By the end of fiscal 2022, we will have completed our biogas power plant, thus finally expanding our food recycling business into a renewable energy enterprise.

As a company that stands together with society, we will continue to evolve with our eye on a better future.

Chronology of Good Holdings Group and Historical Events

Chronology of Good Holdings Group

Historical Events

- 1953

The Company founder establishes a waste collection and recovery business.
- 1968

Daieisei Inc. is established.
- 1974

Daiei Service Co. Ltd. (currently REVACS Corporation) is established.
- 1976

Daikyo Kougyosyo Inc. (currently Daikyo Corporation) is established.

- 1984

Daiei Service Co. Ltd. opens a waste treatment center in Naruohama, Nishinomiya, Hyogo.
- 1999

Daiei Service Co. Ltd. establishes a business alliance with other companies in the field.

- 2002

Publishing of Annual Reports (currently Sustainability Reports) begins.
- 2006

Daiei Service Co. Ltd. renovates its industrial waste crushing facility.
Daikyo Kougyosyo Inc. is reorganized as Daikyo Corporation.
Daieieisei Inc. and Daikyo Corporation introduced Scale Packers, waste collection vehicles with a scale.
- 2007

Daiei Service Co. Ltd. constructs a drying plant for organic industrial waste and launches its biomass fuel business.
- 2008

Daiei Service Co. Ltd. opens a Reverse Management Center as a recycling business for beverage products.
Daiei Service Co. Ltd. starts the Kabutoyama Agricultural Land Project (now the Kodomo Nogyo-juku).
Daiei Service Co. Ltd. starts accepting JICA training.
Daiei Service Co. Ltd. starts accepting facility tours of Kansai University Daiichi Junior High School.
- 2009

Daiei Service Co. Ltd. is reorganized as REVACS Corporation.

- 2010

Daikyo Corporation (currently Daikyo Clean Corporation) launches a grease trap cleansing business.
- 2011

Daiei Corporation (currently Relief Corporation) launches its Okatazuke Service business.
- 2013

Relief Corporation launches its overseas reuse business.
- 2014

Relief Corporation opens its Kanto business office in Adachi, Tokyo.
REVACS Corporation launches its "swell" business.
REVACS Corporation constructs a biomass boiler and begins in-house production.
- 2015

First donation made to the Child's Dream NPO.
- 2016

The Group transitions to a holding company structure.
Goho-Yoshi management philosophy is formulated.
REVACS Holdings Corporation is renamed Good Holdings Corporation.
Relief Corporation and Daikyo Clean Corporation open their Kanto offices in Misato, Saitama.
- 2017

The Group opens its Tokyo office in Chiyoda-ku, Tokyo.
Daieieisei Corporation introduces its Sakura Team.
Daikyo Corporation launches G career, its temporary staffing and recruitment business.
- 2018

Relief Corporation opens its Nagoya Office in Nagoya, Aichi.
The personnel system undergoes a review.

- 2020

REVACS Corporation provides donations to food banks.
- 2021

REVACS Corporation begins construction of a biogas power plant.
- 2022

Daikyo Clean Corporation opens its Keihin Office in Yokohama, Kanagawa.

1950 —

- 1960s

Emergence of Japan's period of high economic growth
- 1970

The revision of Japan's Waste Management Law gives rise to the concepts of general waste and industrial waste.

1980 —

- 1980s

Emergence of Japan's so-called bubble economy
- Around 1985

The volume of household waste begins to increase rapidly.
- 1990

Japan's "bubble economy" bursts.
- 1995

Japan's Containers and Packaging Recycling Law is enacted.
- 1997

With the signing of the Kyoto Protocol, reduction targets are adopted for CO₂, which is suspected of contributing to global warming.

2000 —

- 2000

The dawn of a new era focused on reducing, reusing, and recycling all types of waste. Per capita emissions of household waste (general waste) begin to decrease.
- 2001

Japan's Waste Management Law is amended, further strengthening the waste treatment manifest system. This introduces a new era in which compliance takes precedence.
- 2007

Full-fledged enactment of Japan's Revised Containers and Packaging Recycling Law further raises public awareness of the need for waste reduction

2010 —

- 2010

The Cancun Agreement includes Japan's pledge to "reduce its greenhouse gas emissions by 3.8% from 2005 levels by 2020."
The number of people dying alone in Japan increases sharply to become a societal problem.
- 2015

The Paris Agreement includes Japan's pledge to reduce greenhouse gas emissions by 26% from 2013 levels by 2030.
The UN's sustainable development goals (SDGs) are formulated.
- 2018

The issue of food waste comes to the fore

2020 —

- 2020

Japanese Prime Minister Yoshihide Suga declares his commitment to "a carbon-neutral 2050 by realizing a carbon-free society."
- 2021

At the Climate Summit, Japan pledges to reduce its greenhouse gas emissions by 46% from 2013 levels by 2030.

※すべて100%子会社 ※2022年3月31日現在

REVACS Corporation

- Collection, transportation and intermediate treatment of industrial waste
- Cleaning and management of various facilities

Location: 2-1-16 Naruohama, Nishinomiya, Hyogo
President & Representative Director: Eiji Yamamoto
Capital: 81 million yen
Number of employees: 65
Annual sales: 1,733 million yen

- [Main Business Activities]
- Collection and transportation of industrial waste and specially controlled industrial waste
 - Intermediate treatment (shredding and drying) of industrial waste
 - Recycling of beverage products
 - Cleaning and management of wastewater treatment facilities

Relief Corporation

- Okatazuke Service
- Overseas Reuse Service

Location: 2-1-26 Naruohama Nishinomiya, Hyogo
President & Representative Director: Tomonori Akazawa
Capital: 50 million yen
Number of employees: 33
Annual sales: 516 million yen

- [Main Business Activities]
- Okatazuke Service
(Disposition of personal effects before and after death, and recycling of personal effects)
 - Overseas Reuse Service

Daikyo Clean Corporation

- Grease trap cleansing

Location: 2-1-16 Naruohama Nishinomiya, Hyogo
President & Representative Director: Masafusa Tsuda
Capital: 80 million yen
Number of employees: 40
Annual sales: 448 million yen

- [Main Business Activities]
- Cleansing of commercial grease traps and maintenance of grease interceptors

Daieieisei Corporation

- Waste collection in Nishinomiya

Location: 2-1-26 Naruohama Nishinomiya, Hyogo
President & Representative Director: Kazuhisa Morishita
Capital: 10 million yen
Number of employees: 62
Annual sales: 910 million yen

- [Main Business Activities]
- Collection and transportation of general waste in Nishinomiya
 - Collection and transportation of industrial waste

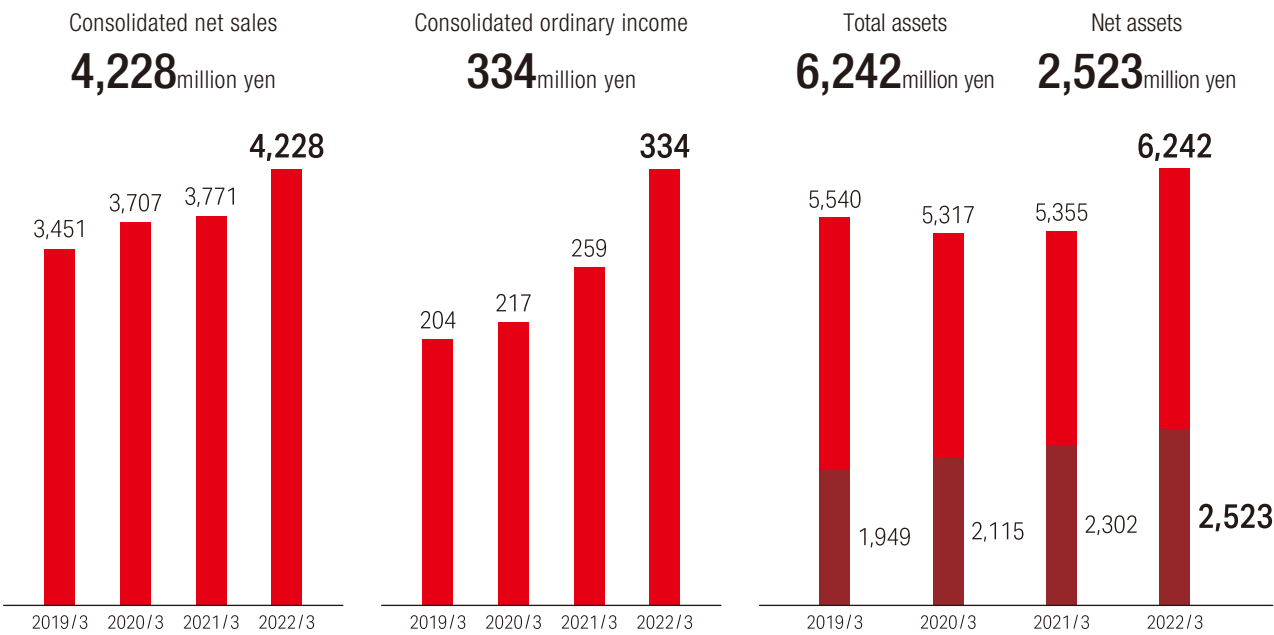
Daikyo Corporation

- Waste collection in Itami
- Staffing and recruitment

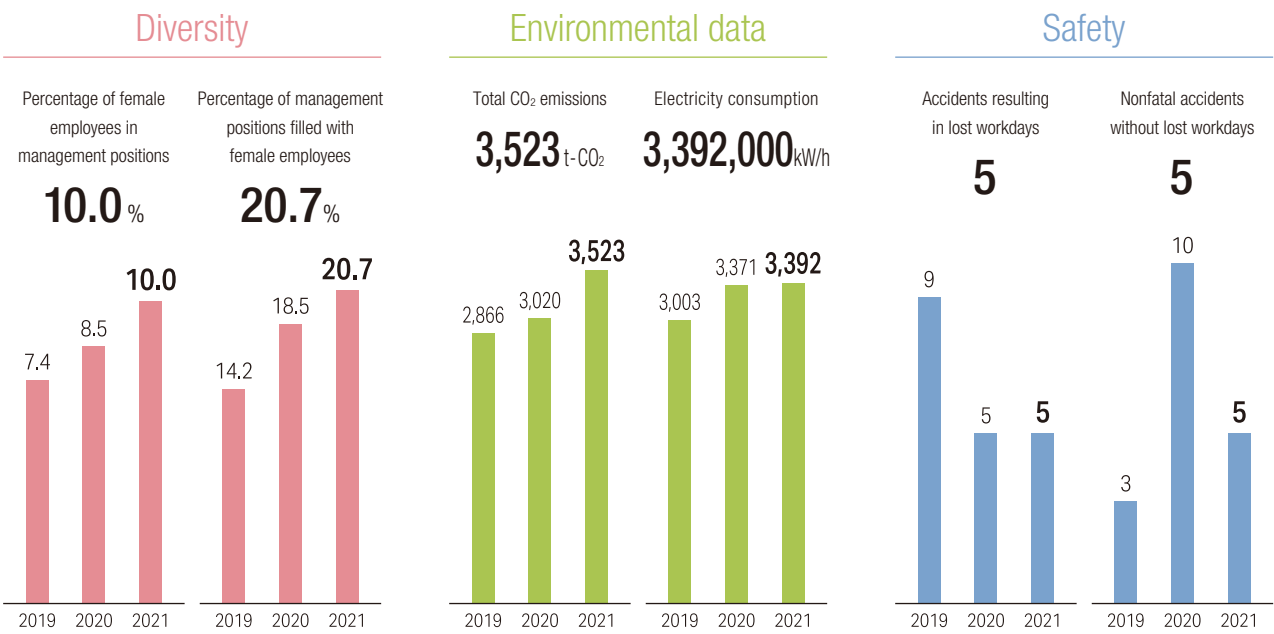
Location: 5-3-31 Kitagawara, Itami, Hyogo
President & Representative Director: Satomi Hirai
Capital: 6 million yen
Number of employees: 70
Annual sales: 625 million yen

- [Main Business Activities]
- Collection and transportation of general waste in Itami
 - Collection and transportation of industrial waste
 - Staffing and recruitment business

Financial information



Non-financial information



TOPICS

Good Holdings Group Highlights for 2021

REVACS Corporation receives the “Excellence Award” at Hyogo Prefecture’s 30th Annual Environment-Friendly Business Awards.

In recognition of their beverage recycling business, donations to food banks, and efforts to support the Children’s Agricultural School, REVACS Corporation was presented with the “Excellence Award” at Hyogo Prefecture’s 30th Annual Environment-Friendly Business Awards.



REVACS Corporation participates in groundbreaking ceremony for new plant.

On November 12, a groundbreaking ceremony was held at the construction site for REVACS Corporation’s biogas power plant. On the day of the event, those in attendance were blessed with good weather as they prayed together with the construction crew for the safety of the construction work.



The 2021 Sustainability Report is recognized with the “Executive Committee Special Award” from the 9th Good Life Award.

The 2021 Sustainability Report published by the Good Holdings Group received the Executive Committee Special Award Environment Social Innovation Award at the 9th Good Life Award sponsored by the Ministry of the Environment.



REVACS Corporation receives the Mottainai Award of the Cabinet Secretary of the Ministry of Agriculture, Forestry and Fisheries at the 9th Food Industry Mottainai Awards.

REVACS Corporation’s beverage and food waste recycling business received the Mottainai Award of Cabinet Secretary of the Ministry of Agriculture, Forestry and Fisheries at the 9th Food Industry Mottainai Awards sponsored by the Organization of Food-market-ing Structure Improvement.



Employee of REVACS Corporation receives Excellent Employee Award from the Hyogo Industrial Waste Association

Employee of REVACS Corporation was commended as excellent worker by the Hyogo Industrial Association. On this occasion, the award ceremony was not held at the association because of the COVID-19 pandemic, so the award was presented internally.



Media Coverage

The unique businesses of our various Group companies received the following media coverage.

- Good Holdings Corporation**
 - Kankyo Shimbun (The environmental news) (November 24, 2021, issue)
- REVACS Corporation**
 - Eco Hyogo (September 21, 2021, issue)
 - Zenkoku-Nogyo Shimbun (National agricultural newspaper) (February 18, 2022, issue)
- Relief Corporation (Okatazuke Business)**
 - The Recycling Economy Times (February 28, 2022, issue)



REVACS Corporation

Exploring the potential applications of industrial waste to contribute to the emergence of a society committed to recycling



President & Representative Director
Eiji Yamamoto

The concept behind REVACS Corporation

REVACS Corporation aims to recycle resources by expanding the recycling of industrial waste. It is the responsibility of society to reduce waste. Through ingenuity and technology, waste that would otherwise be discarded can be reused or recycled. Even with difficult-to-process waste that presents challenges for recycling, it is essential to take on such trials with ingenuity and technology in order to return it as a resource of use to society. Moreover, in order to earn the trust of stakeholders through a management approach that emphasizes legal compliance and transparency, REVACS sees its corporate mission as contributing to the emergence of a society committed to sound recycling by taking the lead in creating a higher-quality recycling flow.

The Businesses of REVACS Corporation

A Comprehensive Recycling Business for Industrial Waste

We recycle all kinds of industrial waste as well as resources across four related businesses: generating biomass from organic waste, food recycling, the Alliance Network, and our new renewable energy business to be launched during this fiscal year.

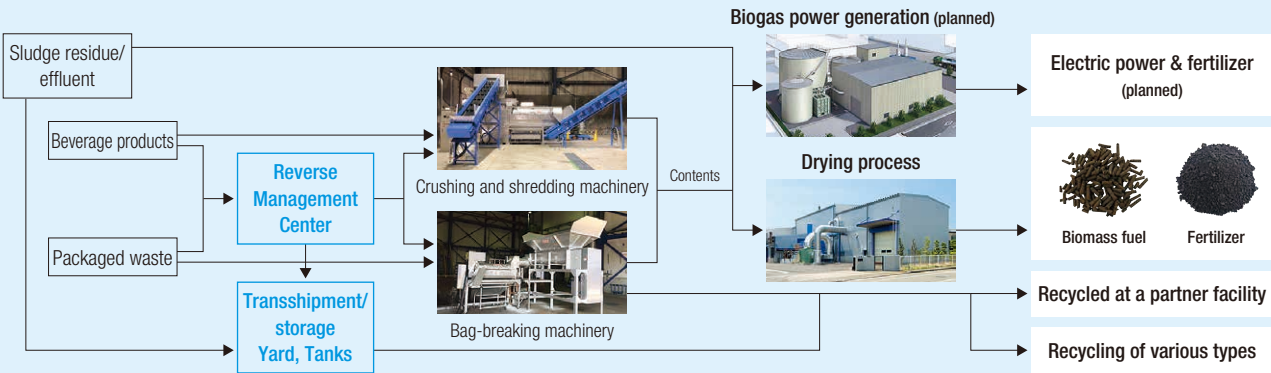
Recycling of Organic Waste as Biomass

Our plant dries organic waste such as activated sludge and animal and vegetable residues discharged from business sites. This is 100% recycled into biomass fuel and fertilizer and other biomass resources.

A Biomass Boiler that Significantly Reduces Carbon Dioxide Emissions

In 2016, we introduced biomass fuel into our recycling facilities as part of our transition to carbon-neutral energy. By switching from conventional city gas to biomass fuel, we were able to reduce our annual carbon dioxide emissions by 62%.

REVACS Recycling System



Food Recycling Business

We crush and dry waste beverage products and packaged food-related commercial waste generated as a result of expiration or manufacturing losses. These are recycled as biomass resources. Both the containers and contents of waste beverage products are 100% recycled. The Reverse Management Center (RMC) can safely store waste processed in product form and thus can accommodate large amounts of waste.

REVACS' Beverage Product and Food Waste Recycling Business wins the Mottainai Award at the 9th Food Industry Awards.

REVACS' Beverage Products and Food Waste Recycling Business received the Mottainai Award at the 9th Food Industry Award at the Cabinet Secretary's Awards of the Ministry of Agriculture, Forestry and Fisheries. This award recognizes businesses in the food industry that have made outstanding contributions in terms of energy conservation and CO2 emissions reduction; waste reduction and recycling; and education and awareness-raising in promotion of sustainable development in the food industry. By widely publicizing the details of these initiatives, we aim to promote prevention of global warming, energy conservation, and food loss reduction in the food industry as a whole.

We earned praise for our initiatives at reducing waste disposal costs as well as creating new value with resources by recycling food waste instead of disposing of it through incineration and landfilling. We have also been recognized for donating a portion of the proceeds to food banks.

We will continue to promote a variety of initiatives that contribute to the emergence of a society committed to recycling.

Renewable Energy Business

The largest biogas power generation plant in the Keihanshin area, which creates renewable energy from food waste, will be completed by the end of this fiscal year.

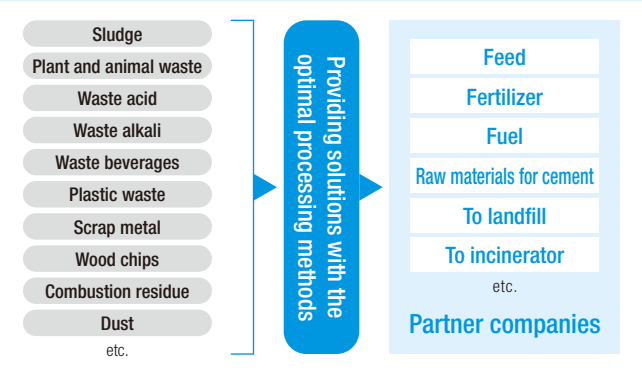
Biogas power generation entails the generation of biogas from organic waste such as food waste by means of microbial fermentation and the generation of power by means of gas engine generators. The addition of biogas power generation to the REVACS Recycling System will create value in the form of electricity generated from waste, further expanding the scope of recycling.

This plant will produce electricity from about 70 metric tons of industrial waste per day, supplied mainly from the Hanshin area. Large-scale biogas power plants located in a suburb are rare, and this is the largest such attempt in Keihanshin area. In addition to contributing to the convenience of waste collection operators and reducing transportation costs, REVACS plans to collaborate with local governments, NPOs, educational institutions, and environmental companies as a facility that enables the public to become familiar with the link between food recycling and renewable energy.



Alliance Network Business

Although the types of industrial waste we handle differs depending on the supplier, we are responsible for providing a one-stop solution to treatment and recycling needs for all kinds of waste, including chemicals and other waste materials, by relying on our network of partner companies and by applying the expertise we have cultivated over many years in this industry.



Infrastructure Cleaning Business

swell business specializing in factory infrastructure

The swell business sprang from the need to provide customers with comprehensive services not only for waste treatment but also for factory cleaning. We provide cleaning services specialized for factory equipment such as wastewater treatment facilities, piping, and tanks. In response to customer demand, we are developing our business by using our strengths in contributing to improvements in terms of cost and efficiency by responding to particularly difficult technical issues with our technological capabilities. We offer high-performance vacuum trucks and washing vehicles and excel at planning and proposing enhanced cleaning services that accommodate our customers' unique worksites. With our technical expertise and ability to propose solutions, we are helping to maintain the functioning of a factory's environmental infrastructure.

Providing comprehensive cleaning services with the industry's **most powerful vacuum trucks**

We maintain a fleet of specialized vehicles, including the largest and most powerful ultra-high strength vacuum trucks in Japan. This technology enables us to reduce the time required for cleaning work while providing superior results. This approach meets the needs of all worksites by making possible tasks that were previously impossible, such as deep underground suction and suction capable of drawing up scrap bricks and other such large masses.



Multi-suction vacuum truck:
Offering lower cost and shorter delivery times

Our multi-suction vehicle is a specialized unit used only for tasks involving materials in powder form. This single model of vehicle handles tasks that were previously handled by multiple units. These tasks include force feeding, container packing, and powder transport. The collected powder can then be reused or disposed of, greatly reducing labor and processing time.



Offering a reliable support system that builds on our strengths in terms of solutions + high-quality services + legal compliance

1

Solutions

We propose low-cost solutions that include streamlined processing for our customers operating manufacturing plants, plant workshops, and drainage system work sites.

2

Operations

With our vacuum trucks and high-pressure washing vehicles, we can handle a variety of operations that include the removal of sediment from wastewater treatment facilities, pipes, and gutters including other difficult work involving high lift and high specific gravity.

3

After-sales support

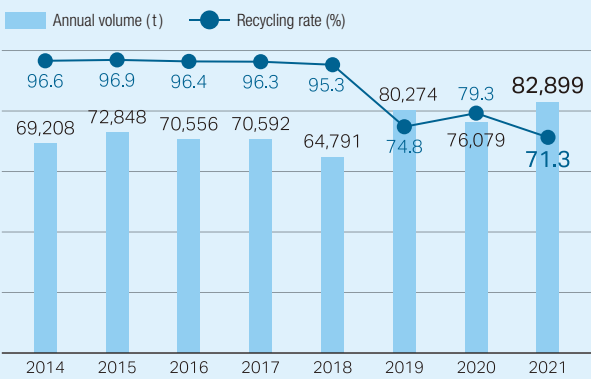
We properly dispose of industrial waste collected during cleaning, provide industrial waste management manifests as required by laws and regulations, and suggest follow-up tasks.

Mitigation Initiatives Targeting Environmental Burdens

Recycling rate for industrial waste
Higher-quality recycling is our goal.

The recycling rate in fiscal 2021 was 71.3%.
We will continue to respond to our customers' recycling needs while contributing to the emergence of a society committed to recycling and prolonging the life of landfill sites.
※The recycling rate is calculated from the percentage of the annual volume handled that is diverted to recycling processes.
※Before fiscal 2018, thermal recycling (incineration) was classified as "recycling"; beginning in fiscal 2019, it was excluded from the recycling calculation.

Annual volume and recycling rate of industrial waste handled by REVACS Corporation



Waste handled by REVACS Corporation

Drying of sludge, residue and effluent	Largest recycling plant in the Hanshin area	▶	100t/day
	Stable performance	▶	36,000t/year
Crushing of packaged food containers and the like	Processing volume	▶	43t/day (including contents)
	Multiple permits	▶	3types
	• Waste plastics • Scrap metal • Glass, concrete and ceramic waste		
Treatment of waste beverages	Largest beverage handling capacity in Japan	▶	8,000t/year
	Capacity	▶	585m³ corresponding to the Japan Food Recycling Law

Odor mitigation measures
Complying with regulatory requirements with a variety of mitigation measures

We have installed four activated carbon deodorizers in the crushing and transshipment/storage facility and have constructed shutters for the sludge and plant and animal residue storage yards. These shutters remain closed except when the waste is being delivered. High-concentration odors generated in the drying facilities are combustion-deodorized in the combustion chambers of the biomass boilers. As for various low-concentration odors, these are neutralized with chemicals by chemical cleaning equipment. In fiscal 2021, the results of odor measurements required under the Environmental Protection Agreement entered into with Nishinomiya City were all within regulatory values.

Water pollution prevention measures
Maintaining water quality through regular analyses

Wastewater generated during the waste treatment process is released into the sewer system only after the total volume has been fully treated by our water treatment facility. We have installed a pH meter in our wastewater treatment facility to provide continuous monitoring as part of our regular analysis of the water we discharge. We have adopted voluntary standards that are even more stringent than the regulatory values, and we conduct voluntary testing for the monthly wastewater quality inspections undertaken by the competent authorities in an effort to prevent any problems from arising.

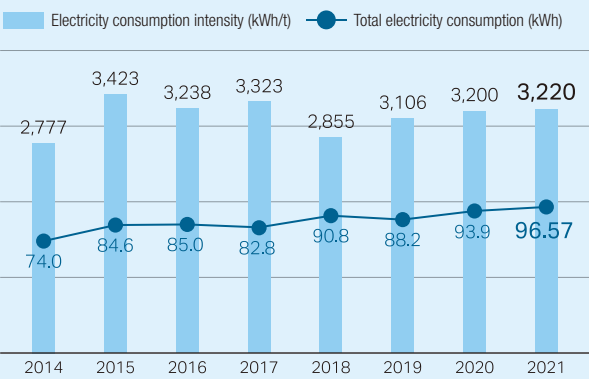
Measures to prevent leakage and outflow from spills of waste beverages
Committed to preventing waste leakage and outflow

Our Reverse Management Center has installed gutters along its periphery and an 8-cubic-meter reservoir so that any spill or leakage due to collapse or unpacking of the waste beverages in containers located onsite does not escape the site. In addition, when collecting and transporting waste with a high water content, we use watertight containers with rubber gaskets to prevent leakage.

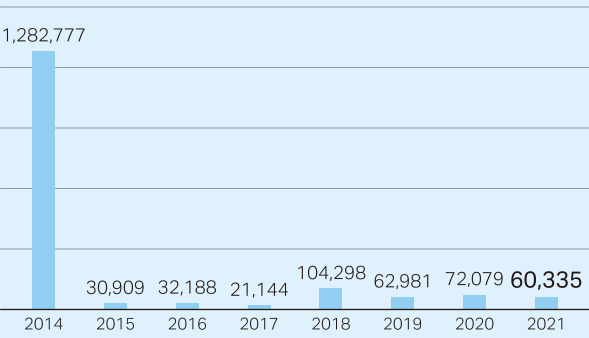
Energy consumption of the Waste Treatment Center
Our commitment to energy efficiency

The REVACS Waste Treatment Center, a crushing and drying facility, is powered by electricity and city gas.
Our electricity consumption in fiscal 2021 increased to 3,220,017 kWh. Our consumption of city gas decreased to 60,335 cubic meters. We will continue to take steps to reduce our energy consumption while maintaining the stable operation of the plant.

Electricity consumption of the Waste Treatment Center



City gas consumption of the Waste Treatment Center (m³)





Relief Corporation

Okatazuke Service and Reuse Service

Developing businesses that resist the discarding of disused items



President &
Representative Director
Tomonori Akazawa

The concept behind Relief Corporation

Relief Corporation was founded in 2011 as a company that addresses current societal issues while providing employees with a new opportunity to play an active role under the Group management philosophy of Goho-Yoshi (beneficial to all five parties). We have developed an Okatazuke Business (cleaning and organizing service) that brings together a number of services, including disposition of personal effects and mementoes before death, restoration of the residences of solitary individuals and so-called hoarders after death, and removal of disused items. We have also developed a Reuse Business outside Japan that reuses and recycles overseas items collected and discarded through the Okatazuke Service as well as items collected from our partners. With its focus on reuse, our system suppresses the generation of waste for disposal through cleaning. By enhancing this system, we are contributing to the emergence of a society committed to recycling.

The Businesses of Relief Corporation

Okatazuke Business

Our first initiative following our founding was to clarify our fees and services. At a time when the market was typified by many contractors who would present an invoice only after the work was completed, we decided to create a more confidence-inspiring market environment by providing our customers with a commitment not to charge any additional fees after we submit our estimate. By assigning the same employees to handle everything from the estimate to the actual work, we maintain close communication with our customers. We have devised a service system that enables our customers to use our services with peace of mind by providing the capability to accept various optional tasks. For the fiscal year ended March 31, 2022, we provided services to more than 4,000 residences.

Our Okatazuke Service is not concerned simply with disposal of disused items; our employees use their specialized knowledge to separate items into waste for disposal or resources in order to reduce the volume of waste, which results in a reduced environmental impact. Another major feature is that the disused items collected by this business are reused instead of being discarded. Ensuring that household items that have been cherished by customers are reused not only reduces the emotional burden, but also minimizes the overall financial burden of disposal by 20% to 40%. The improvement in the reuse ratio is one of our important selling points.

Nationwide franchises

We operate mainly from our two locations in Nishinomiya City and in Tokyo. Since 2015, we have used the franchising system to increase the number of locations we operate. As of March 31, 2022, we had 20 locations nationwide.

Strengthening cooperation with our corporate customers

We have established a call center with dedicated corporate representatives to ensure smooth engagement with our business partners. We are also establishing a management system through which we can strengthen our governance.

Participating in Smile Net, Kobe's central contact center for housing <https://www.smilenet.kobe-rma.or.jp>

The Kobe City Home Reassurance Support Center (known as "Smile Net") is a comprehensive point of contact offering housing in Kobe. It provides advice, offers information, and raises awareness about housing. Our company participates as an okatazuke (cleaning and organizing) and support business for household items that provides assistance to citizens in need of our services.

Reuse Business

Instead of discarding disused items that are still usable, we focus on ensuring that our Okatazuke Business and Reuse Business serve as mechanisms for reusing such items.

In Asia, second-hand items from Japan are commonly known as "Used in Japan" items and are quite popular. We operate our own warehouses and sales facilities, and our strength is our ability to quickly respond to changes in the economic environment.

After determining what kinds of products are needed in which locations, we sort the items properly in order to export them to the locations

where they are most needed.

Currently, we ship about 160 containers a year mainly to Southeast Asia, which has led to a reduction of about 1,400 metric tons of waste. As a future project, we are preparing to export clothing and futons, and we intend to further expand the range of items offered for reuse.

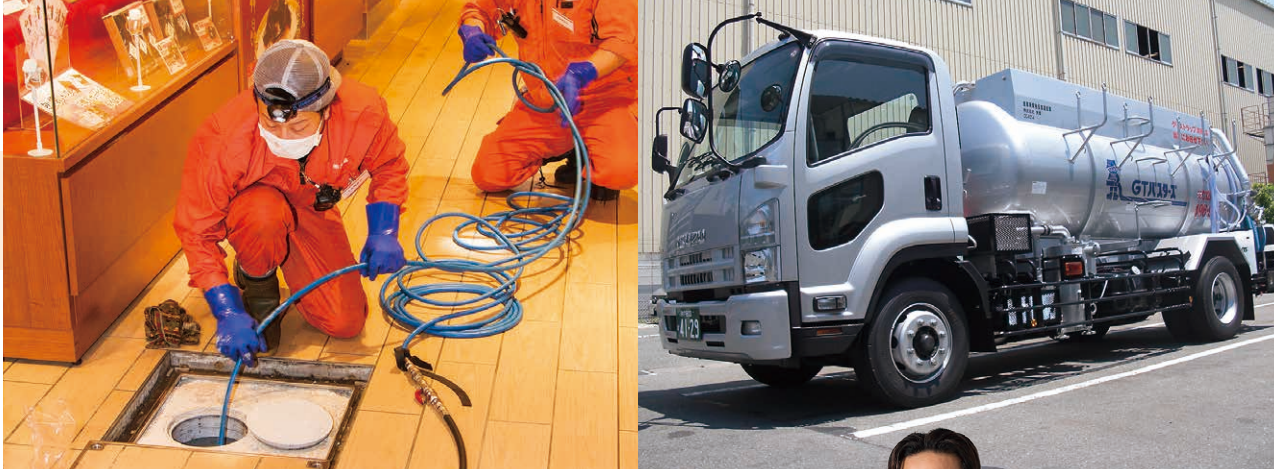
Our Reuse Service is contributing to the emergence of a society committed to recycling, and we are building a business model that embodies our management philosophy of Goho-Yoshi.



"Used in Japan" items on display in recycling shops outside Japan.
These items are so popular that crowds form whenever a container arrives.



Field surveys ensure that we ship disused items to the locations where the greatest need exists.



Daikyo Clean Corporation

Environmental Management of Buildings and Facilities Addressing the Field of Facility Management

The concept behind Daikyo Clean

Daikyo Clean Corporation provides hygiene-related plumbing maintenance and management services for grease traps (oil-water separation interceptor devices) installed in commercial kitchens and for other drainage pipes and water tanks in buildings and facilities. Aiming to become an "indispensable company" that supports the infrastructure of the food and beverage industry, we opened the Kanto branch office in 2016 and established a one-stop support system for nationwide chain stores. In recent years, in addition to grease trap cleaning, we have expanded our services to include high-pressure cleaning of drainage pipes and cleaning of miscellaneous wastewater tanks and the like to meet various needs. In the future, by making use of our experience and record of performance, we aim to contribute to the reduction of global environmental impacts and hygiene preservation by aiming for the area of facility management that comprehensively manages the environment of buildings and facilities.



President &
Representative Director
Masafusa Tsuda

The Businesses of Daikyo Clean Corporation

Grease Trap Cleaning Service

A grease trap is an oil-water separation interceptor device, which collects vegetable waste and surplus food from commercial kitchens by means of a wire mesh basket that separates out the grease and prevents it from flowing into the sewer system. Restaurants are required to separate oils so that waste containing oil does not damage piping; grease traps function to separate out the oil by causing it to float on water, thus preventing the oil from flowing out into the sewer system. The oil suspended on water requires regular cleaning services to remove it, and failure to do so can result in foul odors and pest infestations. By regularly removing dirt from grease traps installed in restaurant kitchens, we contribute to a more hygienic environment, prevent water pollution, and reduce the amount of sludge discharged.



Cleaning drainpipes and restoring clogged drainpipes

Clogged drainage pipes present a variety of risks such as damage to neighboring facilities, business interruptions, and compensation for damages. We maintain a fleet of dedicated high-pressure washing vehicles and portable washing machines. We also offer periodic cleaning services to prevent clogging as well as emergency cleaning of drainage pipes.

Cleaning water tanks and drainage tanks

We undertake the cleaning and treatment of sludge (industrial waste) accumulating in water tanks located in buildings and commercial facilities as well as drainage tanks (rain tanks, spring water tanks, miscellaneous wastewater tanks) installed in below-ground and in factories. Qualified personnel perform this work using measuring instruments and blowers, and thorough checks are performed to ensure safety.

Facility hygiene management

We provide comprehensive hygiene management for facilities, including duct cleaning of buildings and commercial facilities as well as cleaning of stores, floors, and air conditioning systems. We also provide support for large-scale facilities, contributing to facility maintenance by performing regular maintenance and offering solutions for efficient facility management.

The Five Advantages of Daikyo Clean Corporation

In 2021, we reviewed customer needs and expanded our services to include comprehensive support for hygiene management not only in the food and beverage industry, but also in large facilities, hospitals, and buildings. We intend to expand our scope and services so that we can continue to meet the needs of our customers as "the company of choice."

Advantage

1

A track record of more than 20,000 in-house service calls

We boast a track record of more than 20,000 in-house service calls per year. Our advantage is our ability to respond to the needs of all kinds of facilities with the technological capabilities and expertise accumulated through our extensive business experience. In addition to cleaning grease traps in the food and beverage industry, we are expanding the scope of our services to include cleaning and repairing drainage pipes and water tanks in large shopping malls, airports, and hospitals.

Advantage

2

Comprehensive and appropriate processing through legal compliance

Companies are required to take into account the proper transportation and disposal of waste; at the same time, they must consider environmental conservation and reduction of environmental impacts. All oil and food residues collected as part of Daikyo Clean's cleaning processes are properly treated as industrial waste, and a manifest is issued to confirm this processing after all tasks are completed.

Our compliance-focused efforts have been well received by many different customers, including major family restaurant chains, complexes, hotels, and department stores. We have earned recognition as a company with a high awareness of risk management.

Advantage

3

A commitment to zero complaints

We strive to maintain a high level of service quality in all our work. All our cleaning employees have undergone comprehensive in-house training. They are attentive and do their jobs diligently and carefully in all aspects, from bringing in cleaning equipment to cleaning, issuing manifest slips, and unloading.

Advantage

4

Providing services for both the uppermost and below-ground floors of large complexes

Daikyo Clean accommodates the needs of customers located on both the uppermost and below-ground floors of buildings and large complexes that are considered difficult to service. In order to meet a wide range of needs, the company maintains a fleet of high-pressure cleaning vehicles, vacuum trucks, and portable cleaning equipment in order to respond to customer requests without exception.

Daikyo Clean operates a fleet of work vehicles, including seventeen 3-ton vacuum trucks, two 7-ton vacuum trucks, two high-pressure cleaning vehicles, and two 2-ton flatbed trucks.



Advantage

5

One-stop support for nationwide chain stores

We are steadily expanding our service area across the country. Although we are currently based in the Kansai and Kanto regions of Japan, Daikyo Clean Corporation serves a territory encompassing a total of 14 prefectures. We have obtained licenses for the collection and transportation of industrial waste, and handle this waste in many districts, including the prefectures of Osaka, Kyoto, Hyogo, Nara, Shiga, Wakayama, Okayama, Tokyo, Kanagawa, Chiba, Saitama, Ibaraki, Gunma, and Tochigi.

By expanding the scale of our business nationwide, Daikyo Clean Corporation also contributes to operational efficiency by establishing a single point of contact capable of accommodating companies with multiple stores and major national chains.



April 2022

Keihin Office
Opened in
Yokohama.

Since opening our Kanto Office in 2016, we have steadily expanded our territory across the Kanto region. Recently, we opened our Keihin Office, which is our second location in Kanto, to provide a wider range of services to customers in that area. We intend to continue building trust and expanding our record of achievements and services to customers in the Kanto region.



Daieisei Corporation



President & Representative Director Kazuhisa Morishita



Daikyo Corporation



President & Representative Director Satomi Hirai

Contributing to better lives through our commitment to business continuity by considering our own business as a public service

The Business Concepts behind Daieisei Corporation and Daikyo Corporation

Daieisei Corporation is located in Nishinomiya and Daikyo Corporation in Itami. As a company properly licensed to collect and transport general waste, these two companies are involved in the collection and transportation of household and commercial waste as well as the collection of bulky household waste. Since our founding, we have placed a priority on our customers and on the global environment and have developed our business with a focus on treatment methods that reduce environmental impacts and reduce waste. We always regard our businesses as services that provide local residents with greater comfort, and we always aim to provide better services. We reaffirmed that our business is a public service that must continue to operate under all circumstances in the interests of the public. We intend to operate as companies that support the social infrastructure as essential services that contribute to our communities.

The Businesses of Daieisei Corporation and Daikyo Corporation

Corporate Services

Collection and Transportation of General Commercial Waste

General commercial waste transported from business establishments such as restaurants, supermarkets, and offices is regularly collected and transported to the municipal treatment facility. We also collect and transport industrial waste from factories outside Nishinomiya and Itami as well as biohazardous waste from medical institutions. We also dispose of disused items from relocated offices and factories as well as bulky waste.

Collection and Transportation of Industrial Waste

We collect all types of industrial waste quickly and safely and transport it to intermediate waste treatment facilities and final disposal sites. In order to improve the efficiency of our operations, we have introduced electronic manifests. In addition, we maintain a variety of vehicles and dedicated containers to meet specific customer needs.

Services for Individual Customers

Collection of Household Bulk Waste

We collect bulky household waste. Our professionals meet a variety of needs, including difficult and dangerous tasks such as carrying out waste through narrow entrances and stairways, and can dispose of a large quantity of unneeded items at once.

Administrative Consignment Service

Handling of Municipal Waste Collection

We collect and transport waste from the cities of Nishinomiya and Itami. We regard this business as a necessary public service and intend to contribute to society through our community-based services while helping to build better cities.

Advantage 1 of Daieisei Corporation and Daikyo Corporation

Pay-as-you-go Waste Weighing System

Daieisei Corporation and Daikyo Corporation have both introduced Scale Packers, waste collection vehicles with a scale that weighs the waste as it is loaded into the vehicle, as well as waste weighing system that monitors the amount of waste collected from each customer. By offering a metered rate system that provides visual indication of the amount of waste collected and issues invoices according to the amount collected, they are contributing to increased customer awareness of how a reduced quantity of waste results in reduced processing costs.



Here you can see the weight



Advantage 2 of Daieisei Corporation and Daikyo Corporation

Committed to Implementing Our Business Continuity Plans

Daieisei Corporation and Daikyo Corporation have focused on formulating and implementing business continuity plans in response to recent natural disasters, the COVID-19 pandemic, and other events that hinder the execution of services. We have established a system that maintains these public services under all circumstances.

In Itami, eight companies in the same industry, including Daikyo Corporation, collaborated with the government to create and implement an emergency manual and communications network.

Advantage 3 of Daieisei Corporation and Daikyo Corporation

Raising Awareness of Our Function as an Essential Public Service

For many years, we have placed importance on greeting and communicating with members of the public. Taking advantage of the fact that the COVID-19 pandemic focused public attention on our role as essential workers, all our employees have sought to further improve our services. We intend to become a company that inspires people to say, "Every morning I feel good when I meet people from Daieisei and Daikyo."

TOPICS 1 The "Sakura Team," the Kansai area's first all-female waste collection team

In 2017, Daieisei Corporation launched the "Sakura Team," an all-female waste collection team. Two of these Sakura units collect household waste in Nishinomiya.

The retention rate of employees in this assignment is high because no overtime work is required, making it easy to balance housework and child care. What's more, communication with local residents is an enjoyable aspect of the job, and the outdoor work is healthy and fulfills the need for exercise. The brightness of the Sakura team also adds a lively spirit to the company. If you see one of our pink waste collection vehicles in Nishinomiya, please feel free to say hello.



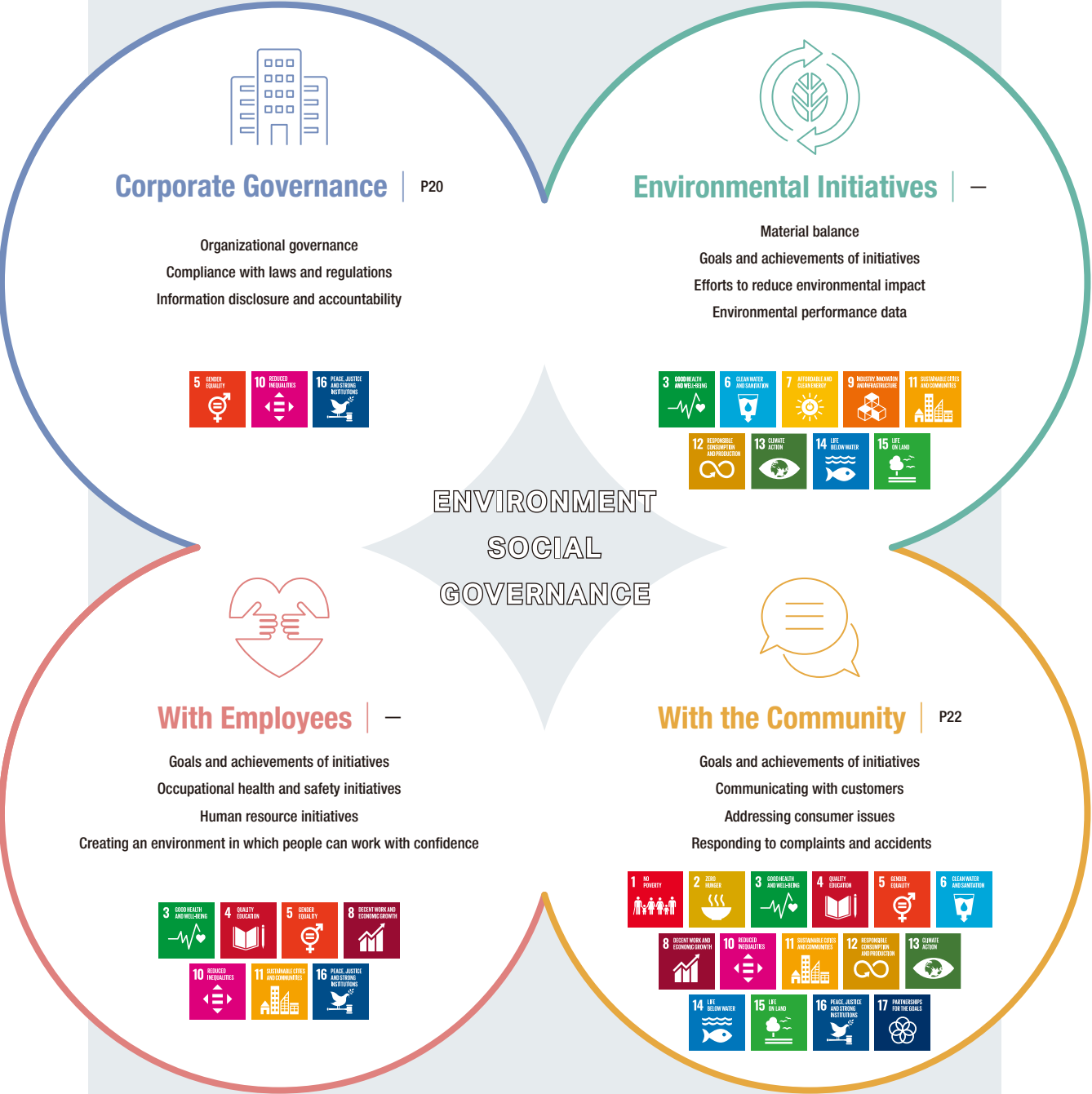
TOPICS 2 Elementary schools in Nishinomiya host class presentations on waste and resources.

Daieisei Corporation conducted presentations at elementary schools and high schools in the city of Nishinomiya. By showing students actual waste collection vehicles up close, explaining their functions, and providing them with the experience of throwing in waste bags, the company offers students the opportunity to expand their sphere of interest and learn proper methods of disposing of and sorting household waste, recycling, and handling environmental issues.



ESG initiatives

Since its founding, our group has developed its business with a singular mission of responding honestly to the challenges faced by local residents and nearby industries. We also strive to fulfill our social responsibilities as a corporate group integrated with society. In addition to strengthening our corporate governance, we have been addressing environmental and social management issues for many years and have continued to take gradual steps forward. We will continue to focus on solving emerging social issues and industrial challenges by building on the management foundation we have established to date.



Corporate Governance

We will strengthen our efforts to implement sound and highly transparent management while validating the trust of our stakeholders.



Our Approach

The Good Holdings Group contributes to the development of society by providing outstanding products and services through businesses committed to sound and transparent corporate management while observing all relevant laws and regulations. Our basic approach is to meet the expectations of our stakeholders while validating their trust in us.

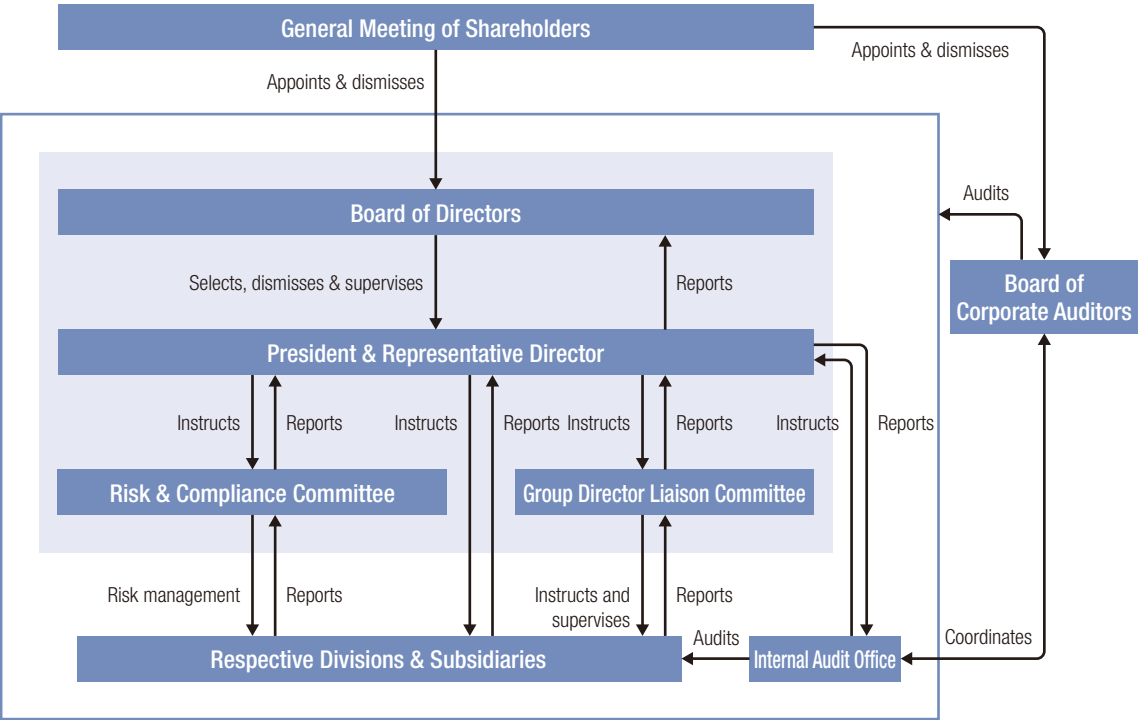
Organizational Governance

Management System

Emphasizing assured transparency and seamless execution of operations

To remain a trustworthy corporate group capable of validating the trust all stakeholders place in us, we strive for sound and highly transparent management and execution of operations. We also strive to establish sound corporate governance with the aim of ensuring sustainable growth for the entire group while enhancing corporate value over the medium and long terms.

Our Corporate Governance System



Other Bodies

Business Meetings/Regular Meetings of Each Company Discuss and issue corporate policies to ensure smooth business operations.

Compliance

Compliance Status

No record of serious violations of laws in fiscal 2021

We have specified the relevant laws to be observed on a company-by-company basis and ensure that they are duly observed.

We verify that the required reports are submitted to the relevant authorities on schedule and that the business has been properly run according to the law.

We observed no record of any serious violations of laws in fiscal 2021.

Relevant laws (in part)

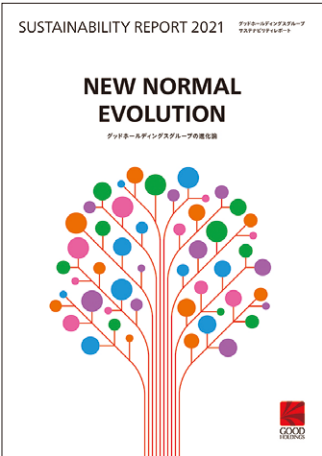
Law	Main content
Waste Management and Public Cleansing Act	Waste disposal standards, manifest management, contract-making and management, requirements for collection/transport vehicles (display of signage and markings)
Air Pollution Control Act	Emission standards for NOx, soot, dust and other substances
Sewerage Act	Effluent standard for sewage water and associated facilities
Noise Regulation Act, Vibration Regulation Act, Offensive Odor Control Act	Noise, vibration and odor standards
Road Traffic Act	Running speed, stopping and parking restrictions, prohibition against excessive loads
Road Transport Vehicle Act	Requirements for vehicle maintenance and inspection
Act on the Rational Use of Energy	Requirements for energy consumption reports, appointment of administrators, and other requirements
Act on Promotion of Global Warming Countermeasures	Reporting of CO2-equivalent greenhouse gas emissions
Industrial Safety and Health Act	Safety assurance; appointment and publicizing of health and safety monitors; cleaning up; and other tasks
Ordinance on Prevention of Anoxia	Measurement of oxygen concentrations; regular stocking and monitoring of protective equipment and escape tools; and other tasks
Fire Service Act	Provision of fire defense plan training; fire monitoring; and other tasks
Environmental Protection Agreement with Nishinomiya City	Determining a method of measuring air pollution and foul odors and the like and their frequency of occurrence

Publication of Annual Sustainability Report

Published annually as a communication tool that conveys our progress on social and environmental initiatives as well as our business activities

In an effort to inform the public about our industrial waste disposal business and the principal activities of the Good Holdings Group, REVACS Corporation has been publishing an annual sustainability report since fiscal 2002. Daiei Corporation and Daikyo Corporation followed suit in fiscal 2008. In fiscal 2015, following the Group's shift to a holding company system, the Good Holdings Group integrated these various company-specific reports into a single edition.

We will continue to improve the Sustainability Report, as it represents an important method of communicating with our stakeholders.



Together with the Community

Becoming a corporate group that seeks to contribute to the community and the planet as a whole



Basic Approach

In an effort to contribute to the emergence of a sustainable society through our business operations, the Good Holdings Group promotes social initiatives intended to help resolve environment issues, promote community engagement, and contribute to the development of the communities in which we operate.

Objective and Achievement

[Theme] To be a secure and trustworthy company

	Target for 2021	Achievement in 2021	Target for 2022
REVACS Corporation	<ul style="list-style-type: none">Offering safe and reliable waste treatment servicesReducing food wastage worldwide	<ul style="list-style-type: none">Donations to the Food Bank KansaiProviding facility toursIssuing an email magazineHolding seminars	<ul style="list-style-type: none">Offering safe and reliable waste treatment servicesReducing food wastage worldwide
Relief Corporation	<ul style="list-style-type: none">To contribute to the local communityPresentation of the lifetime disposition seminarHolding of a joint memorial service	<ul style="list-style-type: none">Participation in Kodomo Nogyo-jukuIssuance of the annual Sustainability ReportPresentation of the lifetime disposition seminarHolding of a joint memorial service	<ul style="list-style-type: none">To contribute to the local communityPresentation of the lifetime disposition seminarHolding of a joint memorial service
Daikyo Clean Corporation	<ul style="list-style-type: none">Participation in social contribution initiatives	<ul style="list-style-type: none">Participation in Kodomo Nogyo-jukuIssuance of the annual Sustainability Report	<ul style="list-style-type: none">Participation in social contribution initiatives
Daiei-eisei Corporation	<ul style="list-style-type: none">Participation in social contribution initiatives	<ul style="list-style-type: none">Participation in Kodomo Nogyo-jukuIssuance of the annual Sustainability Report	<ul style="list-style-type: none">Participation in social contribution initiatives
Daikyo Corporation	<ul style="list-style-type: none">To contribute to the local communityParticipation in social contribution initiatives	<ul style="list-style-type: none">Participation in local cleaning eventsIssuance of the annual Sustainability ReportCleaning activity (weekly)Donation of sweet potato seedlings to primary schools	<ul style="list-style-type: none">To contribute to the local communityParticipation in social contribution initiatives
Good Holdings Group	<ul style="list-style-type: none">Participation in social contribution initiativesDonations to charitiesIssuance of the annual Sustainability ReportSubmission of applications for awards	<ul style="list-style-type: none">Participation in Kodomo Nogyo-jukuDonation to Child's Dream, an NPOIssuance of the annual Sustainability ReportSubmission of applications for awards	<ul style="list-style-type: none">Participation in social contribution initiativesDonations to charitiesIssuance of the annual Sustainability ReportSubmission of applications for awards

Participation in Kodomo Nogyo-juku

Introducing children to agricultural with hands-on learning

The Kodomo Nogyo-juku is held in Kabutoyama in the Hanshin area, known for its rich nature surroundings. This is an initiative for children to learn about the mechanisms of nature and about their own lives through hands-on experiences such as making soil (making compost from fallen leaves) and growing rice.

We believe it is our social responsibility to provide children with opportunities to learn more about food and experience various aspects of agriculture, which is the source of our food. As a sponsor, we organized this opportunity in the belief that it will lead to the further development of

the next generation. We collaborated with the Learning and Ecological Activities Foundation for Children, an NPO that serves as the secretariat of the event.

In 2021, a total of five events were held with the participation of 10 families with elementary school children.

Kodomo Nogyo-juku Annual Schedule for 2021

- 1st event: Planting of rice seedlings and sweet potatoes
- 2nd event: Observation of rice fields and discovery of living creatures
- 3rd event: Maintaining the fields
- 4th event: Rice harvest
- 5th event: Sweet potato harvest, shimenawa straw rope making, closing ceremony



Community Cleanup

Contributing to local beautification efforts

Every year, each of our operating companies participates in local community cleanup projects, which is typically sponsored by a local community organization. In fiscal 2021, REVACS Corporation participated in a neighborhood clean-up activity organized by a local community organization in the Naruohama industrial complex. Employees picked up trash, weeded the neighborhood, and cleaned near the surrounding roads. We intend to continue this activity and contribute to local beautification initiatives.



Environmental Studies Conducted at Kansai University Dai-ichi Junior High School

Providing opportunities for children to learn about waste

Our Group provides environmental education at local educational institutions in order to educate future consumers. Since 2008, REVACS Corporation has been conducting environmental studies for second-year students in Kansai University Dai-ichi Junior High School. This is intended to inspire them to consider environmental issues from the perspective of soft drinks, something we are all familiar with in our daily lives. In June, we delivered a preparatory lecture on the recycling of beverage products and, in July, we provided a tour of our recycling facility.



Donation of Sweet Potato Seedlings

Sweet potato seedlings donated to elementary schools and kindergartens

Daikyo Corporation has been donating sweet potato seedlings to elementary schools in the city of Itami since fiscal 2010 as part of its contribution to local communities and communication with local communities. This initiative, which began with the aim of enabling children in elementary schools to use cultivation activities as a means of learning about the environment and food, is now in its 11th year. A total of 2,127 seedlings were donated to 33 facilities comprising fifteen elementary schools, eight kindergartens, six nursery schools, three certified child centers and one special needs school.



Corporate Sporting Activities

Our sailing team is an active participant in several competitions

Our group put together a corporate sailing team in 2013. Since then, it has achieved good results in numerous competitions, becoming number one in Japan at the All Japan Industrial Yacht Championship in October 2018. It has posted a steady stream of achievements such as participating in world championships as a representative of Japan in 2016 and 2019. In 2021, many tournaments were canceled or postponed due to the COVID-19 pandemic; however, our team was able to participate in three tournaments. As a result, two teams from the Good Holdings Group participated at the International Snipe Class Kansai Championship in July 2021, achieving a good showing by seizing second and third place.



Activity Report & Results for 2021

May: 11th place, All Japan Snipe Class Yacht Masters Championship
July: 2nd and 3rd place, International Snipe Class Kansai Championship
December: 34th and 54th place, All Japan Snipe Class Yacht Championship

Communication with Customers

Participation in Major Exhibitions

Creating opportunities to meet many prospective customers

Our Group companies participate in various exhibitions to increase public awareness of our businesses and our CSR (corporate social responsibility) initiatives. These events also present opportunities for our employees to collect information about the various issues facing many people today.

Major Exhibitions in Fiscal 2021

Month	Organizer	Event
June	Relief	Life Ending Industry EXPO (ENDEX) 2021
July	REVACS	45th Plant Maintenance Show
September	Relief	Rental Housing Fair 2021
November	Daikyo Clean Corporation	Building Maintenance & Clean EXPO 2021



Participation in Industry Seminars

Initiatives to raise awareness

We believe it is essential that both our customers and consumers alike develop an interest in and knowledge of environmental and social issues. Toward this end, our various companies distribute information on a regular basis and provide opportunities for encouraging consultation.

Seminars held in 2021

Good Holdings Group	
Month held	Name/Organizer
January 2022	3rd SDGs Business Model Study Group / Tanabe Consulting
Relief Corporation	
Month held	Name/Organizer
July 2021	About Organizing Services / Coop Kankyo Service (Kakogawa)
September 2021	How to Move Ahead with Pre-Mortem Arrangements / Nagoya branch of Nichiryoku Co., Ltd.
October 2021	You Can Do It Right Now! Organizing Lecture / Cleri Takarazuka Hall The Growing Demand for Organizing Services / Minato Bank, Limited
November 2021	About Organizing Services / Coop Kankyo Service (Four times in Inami, Mikage, Suita, and Suita) Pre-mortem Organizing Seminar Starting with Tidying up / Kobe Nada Ward Social Consultation Welfare Association (Participated as a supporting member of the Hanshin Elderly Living Counseling Office) Organizing Your Possessions Before Your Life Comes to a Close and Before You Fall / Nichiryoku Co., Ltd.
December 2021	About Organizing Services / Coop Kankyo Service (Twice in Miki and Suma) How to Start Organizing Before Your Life Comes to a Close/ Hakkoden, Inc. (Shijonawate) Senior Counselor Training Course Examples of Challenges and Costs of Organizing Your Belongings / The Mainichi Newspapers Co., Ltd.
January 2022	About Organizing Services / Coop Kankyo Service (Three times in Toyonaka, Maiko, and Himeji) Tips for Successfully Organizing Your Parents' House / Odakyu Real Estate Co., Ltd.
February 2022	About Organizing Services / Coop Kankyo Service (Miki)
March 2022	About Organizing Services / Coop Kankyo Service (Kobe West)

Media Appearances and Publicizing of Achievements

Initiatives of our various group companies were reported in a variety of media.

Good Holdings Group	
Publication medium / Date of issue	Interview / publisher
The Environmental News, November 24, 2021	issue, Kankyo Shimbunsha, Co., Ltd.
REVACS Corporation	
Publication medium / Date of issue	Interview / publisher
Eco Hyogo, Fall issue of September 21, 2021	Hyogo Environmental Advancement Association
Zenkoku-Nogyo Shimbun, February 18, 2022,	issue, National Chamber of Agriculture
Relief Corporation	
Publication medium / Date of issue	Interview / publisher
The Recycling Economy Times, February 28, 2022	issue, Nippo Co., Ltd.

Messages from Members of the Public

Letters received from local citizens

During the COVID-19 pandemic, the workers received many letters of thanks as well as supportive comments from residents of the local communities. These sentiments were highly encouraging to all workers as they labored amid concerns about the risk of infection. All our employees shared in the joy of receiving touching letters and cards that were handed to our workers directly or attached to the waste bags and returned to our offices by our workers. They will continue to perform their tasks with pride in the recognition that they are part of the societal infrastructure that supports the prosperous way of life enjoyed in the region.



The Good Holdings Group supports the Child's Dream charity.

About Child's Dream

In the late 1990s, the Mekong Sub-Region countries of Cambodia, Vietnam, and Laos slowly transitioned from planned economies to market economies. As members of the Association of Southeast Asian Nations (ASEAN), these countries have succeeded in achieving remarkable economic development amid rapid change in their societies. On the other hand, the gap between urban and rural residents have widened significantly and serious humanitarian crises still arise. These are intertwined in a complex manner with issues such as economic inequality, civil war, and political instability.

Child's Dream, a charitable organization established in 2003, is dedicated to providing unconditional help for underprivileged children

who lack educational opportunities due to human rights violations.

This organization has been supporting such initiatives with the goal of improving the medical and educational environments for these children in cooperation with their communities.



Our Support Efforts

Relief Corporation adheres to a management policy known as Goho-Yoshi ("beneficial for all five sides") with the aim of satisfying both the seller and the customer while contributing to society.

We are actively engaged in efforts to resolve various social issues so that employees can achieve personal growth and build wealth as we contribute to the emergence of a sustainable society for the next generation. Furthermore, we intend to contribute to the creation of affluent societies around the world.

In 2013, we launched our overseas reuse business, which ships

disused articles collected through our Okatazuke Service to people in other countries who can make use of them. To date, most of these items have been exported to Southeast Asia. The more we visited the outlying areas of these various countries, the more we observed economic disparities and a variety of other social issues.

We concur with the objectives of the Child's Dream charity, which supports children's independence by providing them with educational opportunities so they can address future solutions. As a result, we decided to contribute a portion of our profits to this charity organization.

Child's Dream Initiatives

The initiatives of Child's Dream are focused on three areas: health, early education, and higher education. Education is an especially powerful driver of poverty reduction and sustainable economic development. It is important to improve these children's skills with regard to understanding and judgment through education in order to construct a foundation for cultural peace and social cohesion. Moreover, education can contrib-

ute to higher levels of income and high-quality employment opportunities. However, many children do not receive adequate education due to health problems. Child's Dream has responded by providing children with health programs and life-saving treatments so that as many children as possible can take advantage of these educational opportunities.



Achievements of Child's Dream in 2021

Higher Education

- 44,517 students received vocational training for future employment.
- 286 university scholarships were awarded.

Basic Education

- 327 school buildings were constructed.
- We supported high school scholarships awarded to 1,898 students.

Health

- 4,850 community members received drug prevention and awareness training.
- 9,412 children were taught the basics of health and hygiene.
- 1,890 children received life-saving operations and medical interventions.